

ORDER FORM

_____ *Cultural Care Kit/s* @ \$44.00 per copy

Post order with cheque to:

Elder Rights Advocacy
Level 2, 85 Queen Street
MELBOURNE VIC 3000
OR

Direct Debit to the following bank account:

BSB: 033 152 A/c No. 20 2315
A/c. Name: Elder Rights Advocacy

ERA contact details for notification of your direct deposit:

Email: era@era.asn.au
Fax: (03) 9602 3102
Telephone: (03) 9602 3066

Total payment enclosed/deposited \$ _____

Mailing address for delivery of your order:

Name _____

Organisation _____

Address _____

Postcode _____ Phone _____

Price includes postage and GST and is current until 30 June 2011.

A Tax Invoice will be sent with kit/s.

Elder Rights Advocacy is the registered business name of Residential Care Rights Inc. (ABN 63 367 539 827) which is part of the National Aged Care Advocacy Program — an Australian Government initiative.

CULTURAL CARE KIT (Reprinted 2009)

An information resource for service providers designed to identify the needs of people from Aboriginal and culturally and linguistically diverse backgrounds

Reprinted by
popular demand

The *Cultural Care Kit* contains information and web based resources to assist any service provider dealing with this consumer group, and seeking to meet accreditation standards.

The communities covered:

- ◆ Aboriginal
- ◆ Anglo-Australian
- ◆ Arabic
- ◆ Bosnian
- ◆ Cambodian
- ◆ Chinese
- ◆ Croatian
- ◆ Czech
- ◆ Dutch
- ◆ Estonian
- ◆ German
- ◆ Greek
- ◆ Hungarian
- ◆ Indian
- ◆ Italian
- ◆ Jewish
- ◆ Latvian
- ◆ Maltese
- ◆ Polish
- ◆ Russian
- ◆ Serbian
- ◆ Spanish speaking
- ◆ Turkish
- ◆ Ukrainian
- ◆ Vietnamese

Each community section contains information about:

- ◆ History of migration.
- ◆ Traditions and special days.
- ◆ Food and diet.
- ◆ Religion.
- ◆ Language, including phrases relevant to care.
- ◆ Role of family in caring for the elderly.
- ◆ Attitudes to residential care, sickness, hospitals and pain.
- ◆ Death and burial rites.
- ◆ Internet links.

We have included a section on the Anglo-Australian culture for staff who come from a non-English speaking background.

The kit is a well accepted and valued resource in aged care homes as well as a range of other health care settings.