
CONTACTS AND RESOURCES — UPDATED NOVEMBER 2010

INTERPRETERS AND TRANSLATIONS

Telephone Interpreter Service (TIS)

Telephone: 131 450

Website: <http://www.immi.gov.au/tis>

WRITTEN RESOURCES

Residential Care Rights Inc. (RCR) trading as Elder Rights Advocacy (ERA)

ERA is funded to meet the needs of all clients and will work with interpreters and provide information in community languages.

Telephone: (03) 9602 3066

Freecall: 1800 700 600

Website: <http://www.era.asn.au>

Department of Health and Ageing

Publications on aged care and advocacy in community languages.

Website: <http://www.health.gov.au/internet/main/publishing.nsf/Content/ageing-publicats-multi.htm>

Centre for Cultural Diversity in Ageing

Website: <http://www.culturaldiversity.com.au/resources>

Alzheimer's Australia

Website: <http://www.alzheimers.org.au/content.cfm?categoryid=14>

Action on Disability within Ethnic Communities

Website: <http://www.adec.org.au>

Department of Human Services

Website: <http://www.dhs.vic.gov.au/multicultural>