

Is there a specified ratio of staff to residents at aged care facilities?

Answer

No, but an approved provider of an aged care service is responsible for providing a standard of quality care to its residents. To demonstrate that the service is delivering appropriate quality of care they must undergo assessment by the *Aged Care Standards and Accreditation Agency*. The Agency will check to ensure that the service provider maintains an adequate number of skilled staff to meet the residents' needs.

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Empowering older Victorians

Elder Rights Advocacy is the registered business name of Residential Care Rights Inc. (ABN 63 367 539 827) which is part of the National Aged Care Advocacy Program - an Australian Government Initiative.

Note, the information in this document is general information about the law in Victoria— it is not legal advice.

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