

Can a resident request a staff member of the same gender be assigned to assist them with their personal care?

Answer

As stated in *The Charter of Residents' Rights and Responsibilities* a resident of a residential care service has the right:

- to quality care which is appropriate to his or her needs;
- to be treated and accepted as an individual, and to have his or her individual preferences taken into account and to be treated with respect;
- to maintain control over, and to continue making decisions about, the personal aspects of his or her daily life.

Aged care providers should listen to the resident and make all reasonable efforts to comply with this request.

Contact ERA

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Empowering older Victorians

Elder Rights Advocacy is the registered business name of Residential Care Rights Inc. (ABN 63 367 539 827) which is part of the National Aged Care Advocacy Program - an Australian Government Initiative.

Note, the information in this document is general information about the law in Victoria— it is not legal advice.

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