

Can I ask to see the incident report detailing how my Mother fell while being assisted in the shower?

Answer

Each resident or their representative has the right to access information that relates to them personally. Although you can view these documents, they remain the property of the person who made them, in this case the service provider.

See our Fact Sheet on *Access to Records* for more detail.

Contact ERA

Phone: (03) 9602 3066, 1800 700 600

Email: era@era.asn.au

Mail: Elder Rights Advocacy

Level 4 – 140 Queen Street, Melbourne VIC 3000

Empowering older Victorians

Elder Rights Advocacy is the registered business name of Residential Care Rights Inc. (ABN 63 367 539 827) which is part of the National Aged Care Advocacy Program - an Australian Government Initiative.

Note, the information in this document is general information about the law in Victoria— it is not legal advice.

© Residential Care Rights Inc. February 2007