

WHAT ARE YOUR RIGHTS?

You have the same rights as other members of the community. Additional rights in aged care include:

- the right to information e.g. about the range and availability of services;
- the right to privacy and dignity e.g. to be spoken to and treated in a courteous manner;
- the right to freedom of choice e.g. making your own decisions;
- the right to good health care e.g. the right to choose your own doctor;
- the right to have your say and have any complaint resolved quickly and fairly;
- the right to access and control over your own money.

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Empowering older Victorians

Elder Rights Advocacy is the registered business name of Residential Care Rights Inc. (ABN 63 367 539 827) which is part of the National Aged Care Advocacy Program - an Australian Government Initiative.

Note, the information in this fact sheet is general information about the law in Victoria— it is not legal advice.